



Welcome to American Public Life Insurance Company

You've made a great choice partnering with us! Our goal is to provide prompt, accurate and compassionate service. When our customers call, they reach a colleague who will go the extra mile, treating them like family.

About APL

Our History

Founded in 1945, APL has weathered many economic and social changes while remaining steadfast to our mission of service.

With offices in Jackson, Mississippi and Oklahoma City, Oklahoma, APL is licensed to do business in 49 states with sales through a select group of independent broker partners.

We have an A (Excellent)* rating from A.M. Best – proving our financial strength and stability in the industry.

Online Tools

Online Service Center

The Online Service Center (OSC) provides access to your account anytime, anywhere. Register today for convenient, time-saving features designed to help you manage your APL business, including 24/7 access to:

- **View and adjust bills**
- **Pay invoices online**
- **Access to add employees**
- **View APL coverage and ID cards**
- **View broker's contact information**

[Click here](#) to register your account!

Claims and Forms

Looking for more information about APL? Visit us online anytime at ampublic.com.

Claims Forms

[Click here](#) for 24/7 access to claim and change forms

Our Products

[Click here](#) to explore APL insurance products

Questions? Contact us!

We're here to help.

Billing - For group billing questions including terminations for insureds or groups:

📞 **800-256-8606, Opt. 3** ✉ billingcoll@ampublic.com
(Spanish-speaking customers, select Opt. 9)

Claims - For general claims and benefits questions:

📞 **800-256-8606, Opt. 2** ✉ claims@ampublic.com
(Spanish-speaking customers, select Opt. 9)

Customer Service - For general questions:

📞 **800-256-8606, Opt. 4** ✉ custsvc@ampublic.com
(Spanish-speaking customers, select Opt. 9)